# qxjack@gmail.com | +1 (250)812-3238

## EDUCATION

#### YORK UNIVERSITY, TORONTO

B.SC IN COMPUTER SCIENCE SPECIALIZED HONOR 2017-2020 GPA: 3.9/4.0

LINKS

Github:// <u>Freedom-Jack</u> Linkedin:// **Qijin Xu** 

# CERTIFICATES

Azure Solutions Architect Expert Project Management Professional (PMP)

# AREAS OF EXPERTISE

#### SYSTEM DESIGN & ARCHITECTURE

- Microservices Load balancing
- Distributed systems
- Event-driven architecture

#### PROGRAMMING

• Python • Go • Java • C • C#

#### DEVOPS, CLOUD, & CI/CD

Containerization: • Docker • Kubernetes Cloud Platforms: • Azure, • AWS • GCP CI/CD Tools: • Jenkins • GitHub Actions • Azure Pipelines Infrastructure as Code (IaC): • Azure Resource Manager • Bicep • Terraform • AWS CloudFormation

#### DATABASES & BIG DATA

SQL Databases: • MySQL • PostgreSQL • SQL Server Distributed Computing:

- Apache Spark 
  MapReduce
- Kafka

Data Warehousing / Query: • Hive • BigQuery

# MACHINE LEARNING & DATA SCIENCE

ML Frameworks: • PyTorch • TensorFlow

#### **WEB & FRONTEND**

- HTML CSS JavaScript •
- React Vue TypeScript

# EXPERIENCE

#### CGI

#### | LEAD DE & SDE, SENIOR CONSULTANT

January 2025 – Current | Toronto, ON

Great things are happening

#### | LEAD DE & SDE, CONSULTANT

August 2023 – December 2024 | Toronto, ON

- Al-Chatbot with 525% ROI: Lead the design and development of a corporate-level Retrieval-Augmented Generation (RAG) chatbot using Azure and AWS, automating customer service, resulting in 525% ROI.
- Product Page: CGI's multi-language AI-driven chatbot for insurance
- Article: AI chatbots for insurance are transforming customer service

#### | DATA ENGINEER, CONSULTANT

August 2021 – July 2023 | Toronto, ON

- Manage Canada's largest automobile insurance databases.
- **Designed 22+ databases** for accounting, finance, and client reporting.
- Bulit a loss ratio score with Machine Learning, improving fraud detection accuracy by **321%** compared to a client (one of the **top 5 banks**).

#### ELDER LABORATORY | RESEARCH ASSISTANT

November 2018 – August 2021 | Toronto, ON

Link: https://www.elderlab.yorku.ca https://www.attentivevision.com/

- Automated Sports Video Analysis: Contributed to the AttentiveVision project, using PyTorch and TensorFlow to build Computer Vision and ML-based pipelines for hockey game footage.
- **Smooth Pursuit System**: Engineered a real-time tracking mechanism to capture precise player movements, streamlining performance analytics for coaches and analysts.
- Action Spotting Pipeline: Developed an automated annotation system for hockey events, help with manual labeling overhead and data reliability.

#### NASCENT DIGITAL | FULLSTACK DEVELOPER INTERN

May 2019 – August 2019 | Toronto, ON Link: https://nascentdigital.com/

- Front End and Back-End Integration: Delivered end-to-end features using React, JavaScript/TypeScript, and internal toolkits.
- Company Homepage Architecture Redesign: Implemented a new architecture that focused on high performance, scalability, and user engagement metrics.
- **Product Page Launch for Telus**: Collaborated with cross-functional teams to release product pages, maintaining consistent design standards and efficient deployment workflows
- Visual Regression Testing: Established an automated testing framework, reducing manual QA efforts and accelerating the release cycle.

### AWARDS

2017	Scholarship	York University Entry Scholarship
2018	Scholarship	Lassonde School of Engineering Scholarship
2019	Scholarship	Lassonde School of Engineering Scholarship
2020	Accomplishment	Graduated with First Class with Distinction
2024	Award	CGI Impact Award - Canada